SECTION IV

APPENDICES

Appendix A - Long Range Plan

In April 1994, the United States Bankruptcy Court for the Central District of California issued its first Long Range Plan. It took more than a year for the Court to develop, discuss, and finalize the Plan. The result of this effort was a large, comprehensive, and detailed document that contained hundreds of goals, objectives, and issues.

In the almost four years since implementation, the Court has accomplished many of the goals and objectives set out in the Plan. An accounting of the Court's efforts to implement the plan is found in the Annual Reports of the Court for the years 1994 through 1997. Despite this progress, the Court believes that the planning process is one that never ends. Hence, the Court completed a significant revision and update of the Plan that became effective in April of 1998. While the basic structure of the Plan remains, the 1998 iteration differs significantly in the following ways: (1) the Court will focus its energies primarily in the case management area; and (2) issues have been either deleted as superfluous or modified to reflect more accurately their nature as aspirational rather than operational issues.

In addition, the Court has assigned the highest priority to the following objectives:

CM2E: Convert to one uniform automated case management system for

the entire District.

CM2B: Determine the feasibility of, and develop an approach for,

creating a "paperless" Court through the use of an electronic

case filing system.

CM4C: Review and determine the feasibility and desirability of

accepting filings by fax.

CM4B: Implement an electronic files system within the Court to make

documents available on-line to all interested parties.

CR3D: Initiate and maintain a regular liaison with local members of

Congress.

CR4A: Create and staff an ombudsperson position in each Division to

assist the public with legal or procedural questions that the

Clerk and his staff are prohibited from answering.

CR4B: Establish a *pro bono* program at each Divisional Office location.

LEADERSHIP

| | ACCOMPLISHED DURING 1998 | | | | | |
|-----|--|---------|--|--|--|--|
| | GOAL LD: LEADERSHIP | | | | | |
| LD1 | Ongoing | | | | | |
| LD2 | Increase effectiveness of the Court's communication and working relationships with other federal courts, agencies, and Congress. | Ongoing | | | | |
| LD3 | Improve communication and relations with state courts and legislative branches. | Ongoing | | | | |
| LD4 | Initiate and formalize cooperative efforts with professional organizations and groups. | Ongoing | | | | |

ETHICS AND STANDARDS OF CONDUCT

| | GOAL/OBJECTIVE - LONG RANGE PLAN | ACCOMPLISHED DURING 1998 |
|-----|--|-----------------------------|
| | GOAL ES: ETHICS AND STANDARDS OF CONDUC | ст |
| ES1 | Provide an impartial Court environment to all users. | Ongoing |
| ES2 | Foster a workplace free of bias. | Ongoing |
| ES3 | Foster a courtroom environment free of bias. | Ongoing |
| ES4 | Foster civility within the courtroom environment. | Ongoing |

CASE MANAGEMENT

| | ACCOMPLISHED DURING 1998 | | | | | | |
|---|--|---------|--|--|--|--|--|
| Maximiz | GOAL CM1: CASE MANAGEMENT Maximize the Courts efficiency in case processing, while maintaining or improving quality and accuracy. | | | | | | |
| | Short Term Objectives | | | | | | |
| CM1A | CM1A Institute ongoing communication among judges, judicial staff, and Clerk's Office regarding expectations, progress, and case processing performance. | | | | | | |
| | Long Term Objectives | | | | | | |
| CM1B | Develop and implement District-wide quality control program to monitor and evaluate case management functions. | Ongoing | | | | | |
| CM1C | Develop and implement a fully automated and integrated bankruptcy fiscal system. | Ongoing | | | | | |
| | GOAL CM2: CASE MANAGEMENT Reduce delay in all phases of case processing. | | | | | | |
| | Long Term Objectives | | | | | | |
| CM2A | Expand and enhance automated docketing. | Ongoing | | | | | |
| CM2B | Determine the feasibility of, and develop an approach for, creating a "paperless" Court through the use of an electronic case filing system. | | | | | | |
| CM2C | Develop and implement "file anywhere, anytime" policy. | | | | | | |
| CM2D | Develop and implement "Windows-based" case management system. | | | | | | |
| | Ongoing Objectives | | | | | | |
| CM2E | Completed | | | | | | |
| CM2F Review and evaluate performance of all case processing functions: opening, docketing, noticing, filing, calendaring, handling correspondence, conforming copies, recording proceedings, retrieval of and routing files to judges, and closing. | | | | | | | |
| CM2G | | | | | | | |

| | GOAL CM3: CASE MANAGEMENT Improve efficiency in calendar management for the Bench and B | | | | | | | |
|--|---|-----------|--|--|--|--|--|--|
| | Short Term Objectives | <u> </u> | | | | | | |
| CM3A Implement court-wide, uniform self-calendaring system. On | | | | | | | | |
| | Long Term Objectives | | | | | | | |
| СМЗВ | Develop uniform system for early publication of tentative rulings. | Initiated | | | | | | |
| | GOAL CM4: CASE MANAGEMENT Provide automated access to Court services and information. | | | | | | | |
| | Ongoing Objectives | | | | | | | |
| CM4A | Implement video conferencing pilot project in at least four divisional offices within the District. | Completed | | | | | | |
| CM4B | Implement an electronic files system within the Court to make documents available on-line to all interested parties. | Ongoing | | | | | | |
| CM4C | Review and determine the feasibility and desirability of accepting filings by fax. | | | | | | | |
| CM4D | Develop and implement an automated system to provide case information. | Completed | | | | | | |
| CM4E | Develop and implement an automated system to provide calendar information and self-calendaring capability. | | | | | | | |
| CM4F | Develop an on-line universal forms catalog. | Completed | | | | | | |
| CM4G | Develop a cross-referenced topical index system for Court committee and Board of Judges discussions and actions to track issues, decisions, and implementation. | | | | | | | |
| | GOAL CM5: CASE MANAGEMENT Make the Court rules more user friendly. | | | | | | | |
| | Ongoing Objectives | | | | | | | |
| CM5A | CM5A Revise, simplify, and renumber the Local Rules. Coordinate with the District, Circuit, and National Advisory Committee on Bankruptcy Rules projects regarding local rule organizational structure. | | | | | | | |

COMMUNITY RELATIONS

| | GOAL/OBJECTIVE - LONG RANGE PLAN | ACCOMPLISHED DURING 1998 | | | | | |
|------|--|-----------------------------|--|--|--|--|--|
| | GOAL CR1: COMMUNITY RELATIONS Recognize and serve the needs of our demographically diverse community. | | | | | | |
| | Short Term Objectives | | | | | | |
| CR1A | Establish relationship with minority and culturally diverse bar organizations. | Ongoing | | | | | |
| CR1B | CR1B Make frequently-used informational documents available in multiple languages. | | | | | | |
| | Long Term Objectives | | | | | | |
| CR1C | CR1C Determine information needs of community via surveys, focus groups, and interviews. | | | | | | |
| | Ongoing Objectives | | | | | | |
| CR1D | Make translation services available, as feasible. | | | | | | |
| | GOAL CR2: COMMUNITY RELATIONS Improve communications with the public. | | | | | | |
| | Ongoing Objectives | | | | | | |
| CR2A | Initiate periodic, outside input on Court operations. | | | | | | |

| GOAL CR3: COMMUNITY RELATIONS | | | | | | | | |
|---|---|----------|--|--|--|--|--|--|
| | Develop public education program. | | | | | | | |
| | Short Term Objectives | | | | | | | |
| CR3A Conduct evaluation of public education needs concerning bankruptcy related issues and recommend solutions. | | | | | | | | |
| | Long Term Objectives | | | | | | | |
| CR3B | CR3B Establish regular communication with and provide appropriate bankruptcy-related educational materials and programs to community groups and educational institutions. | | | | | | | |
| | Ongoing Objectives | | | | | | | |
| CR3C | CR3C Explore opportunities and make available Court representatives to participate in the education of the public concerning issues related to bankruptcy. | | | | | | | |
| CR3D | Initiate and maintain a regular liaison with local members of Congress. | Ongoing | | | | | | |
| | GOAL CR4: COMMUNITY RELATIONS Make all Court procedures/processes accessible to all users of the | e Court. | | | | | | |
| | Long Term Objectives | | | | | | | |
| CR4A Create and staff an ombudsperson position in each division to assist the public with legal or procedural questions that the Clerk and his staff are prohibited from answering. | | | | | | | | |
| CR4B | Establish a <i>pro bono</i> program at each divisional office location. | Ongoing | | | | | | |

HUMAN RESOURCES

| | ACCOMPLISHED DURING 1998 | | | | | |
|--|--|-----------|--|--|--|--|
| Attract | GOAL HR1: HUMAN RESOURCES Attract and retain a fully competent, well-trained, and highly motivated employee force. | | | | | |
| | Long Term Objectives | | | | | |
| HR1A | Establish accurate, specific, uniform, and comprehensive job descriptions and recruitment bulletins. | Initiated | | | | |
| HR1B | Develop training programs to instill problem-solving orientation. | Ongoing | | | | |
| HR1C | Develop and implement an on-line training system covering all automated system applications used by the Court. | | | | | |
| HR1D | Create a training program for all employees regarding the Code of Conduct for United States Court Clerks. | | | | | |
| | Ongoing Objectives | | | | | |
| HR1E Develop in-house training programs to prepare employees for broader technical, analytical, and managerial responsibilities. | | | | | | |
| HR1F | Continue the development of training programs to further develop employee job skills. | Ongoing | | | | |
| HR1G | Increase training and development of leadership skills at all levels. | Ongoing | | | | |
| HR1H | Increase training to develop written communication skills at all levels. | Ongoing | | | | |
| HR1I | HR1I Train employees to recognize and effectively deal with cultural diversity. | | | | | |
| HR1J | Train employees on providing helpful and courteous service. | Ongoing | | | | |
| HR1K | Provide increased staff education about importance and role of bankruptcy system in general economy and legal system, tying that education to importance of job performance for real-life concerns of users. | Ongoing | | | | |

| GOAL HR2: HUMAN RESOURCES Improve performance and productivity efforts. | | | | | | | |
|---|--|--|--|--|--|--|--|
| Long Term Objectives | | | | | | | |
| HR2A Improve the performance evaluation process. | | | | | | | |
| B Establish performance standards. | | | | | | | |
| HR2C Develop procedure manual for each position as training tool to encourage uniformity and facilitate establishing performance standards. | | | | | | | |
| Establish consistent performance expectations and measurements for all positions. | Ongoing | | | | | | |
| HR2E Establish job performance self-evaluation as part of performance review process. | | | | | | | |
| Ongoing Objectives | | | | | | | |
| Monitor and support the transition to automation. | Ongoing | | | | | | |
| Develop and implement a program to enhance employee job satisfaction. | Ongoing | | | | | | |
| GOAL HR3: HUMAN RESOURCES Improve employee communications and relations. | | | | | | | |
| Short Term Objectives | | | | | | | |
| Create employee feedback mechanisms. | Ongoing | | | | | | |
| Long Term Objectives | | | | | | | |
| Clarify role definition for chambers and courtroom staff, including Courtroom Deputies, Judicial Assistants, Law Clerks, Electronic Court Recording Operators, and Relief Courtroom Deputies. | | | | | | | |
| Develop and implement employee orientation program for Clerk's Office and Chambers staff. Ongoing | | | | | | | |
| Ongoing Objectives | | | | | | | |
| Improve upward and downward communications among divisions and between divisional offices. | Ongoing | | | | | | |
| | Improve performance and productivity efforts. Long Term Objectives Improve the performance evaluation process. Establish performance standards. Develop procedure manual for each position as training tool to encourage uniformity and facilitate establishing performance standards. Establish consistent performance expectations and measurements for all positions. Establish job performance self-evaluation as part of performance review process. Ongoing Objectives Monitor and support the transition to automation. Develop and implement a program to enhance employee job satisfaction. GOAL HR3: HUMAN RESOURCES Improve employee communications and relations. Short Term Objectives Create employee feedback mechanisms. Long Term Objectives Clarify role definition for chambers and courtroom staff, including Courtroom Deputies, Judicial Assistants, Law Clerks, Electronic Court Recording Operators, and Relief Courtroom Deputies. Develop and implement employee orientation program for Clerk's Office and Chambers staff. Ongoing Objectives Improve upward and downward communications among divisions | | | | | | |

| GOAL HR4: HUMAN RESOURCES Provide equal employment opportunity, and maintain an employee force that reflects the diverse population we serve. | | | | | | | |
|--|---|--|--|--|--|--|--|
| | Short Term Objectives | | | | | | |
| HR4A | HR4A Provide multilingual service capability (e.g., bilingual staff). Ongoing | | | | | | |
| | Ongoing Objectives | | | | | | |
| HR4B | HR4B Improve human resource programs that ensure parity between the employee force and the labor force. | | | | | | |
| | GOAL HR5: HUMAN RESOURCES Update human resource practices. | | | | | | |
| Short Term Objectives | | | | | | | |
| HR5A | Ongoing | | | | | | |

SPACE AND FACILITIES

| | ACCOMPLISHED DURING 1998 | | | | |
|------|---|-------------|--|--|--|
| | GOAL SF1: SPACE AND FACILITIES Make facilities more accessible to users. | | | | |
| SF1A | SF1A Establish automated information systems in Court lobbies for tentative rulings and Court calendar information. | | | | |
| SF1B | Establish <i>pro bono</i> lawyer consultation rooms in Court intake offices. | | | | |
| SF1C | SF1C Factor technology needs of public users into the development of facilities (for example, space for portable terminals, copiers). | | | | |
| ı | GOAL SF2: SPACE AND FACILITIES Increase effectiveness of long-range planning efforts for space and | facilities. | | | |
| SF2A | Ongoing | | | | |
| SF2B | Develop procedures to create a security system that protects Court documents and property. | Ongoing | | | |

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Exhibit 1

Bankruptcy Filings

Central District of California: 1980 - 1998

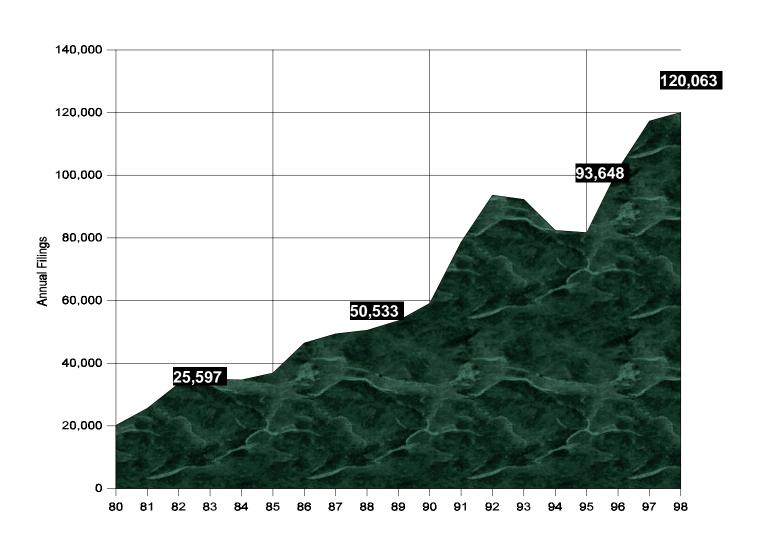


Exhibit 2

Bankruptcy Filings By Month: 1994 - 1998

Central District of California

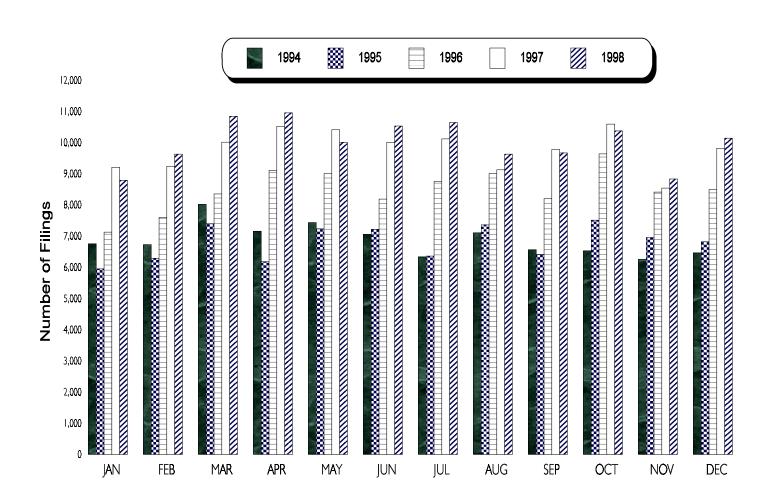


Exhibit 3

Bankruptcy Filings Change from the Same Month, Previous Year: 1994-1998

Central District of California

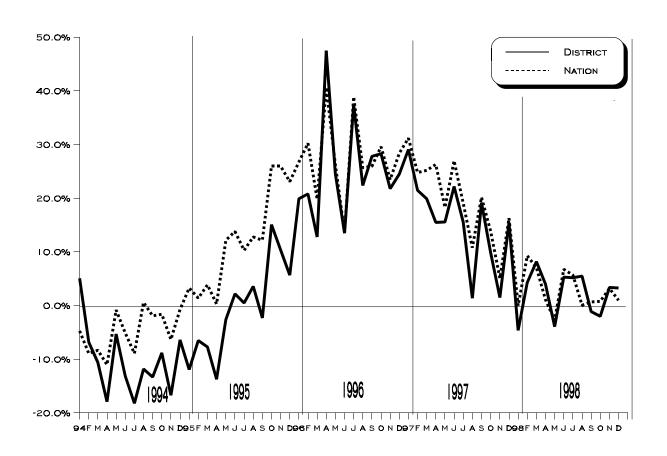


Exhibit 4

Central District of California: 1980 - 1998

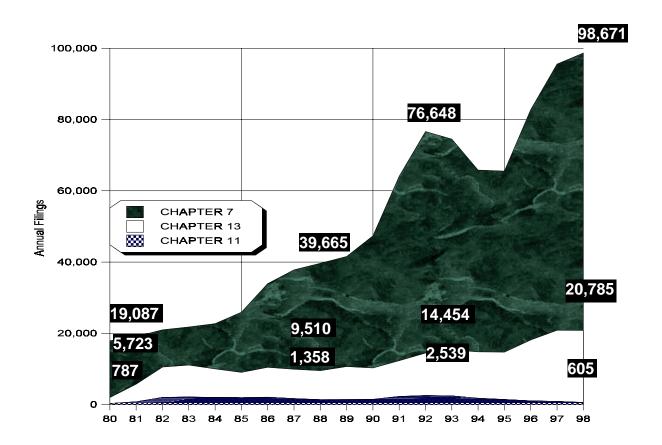
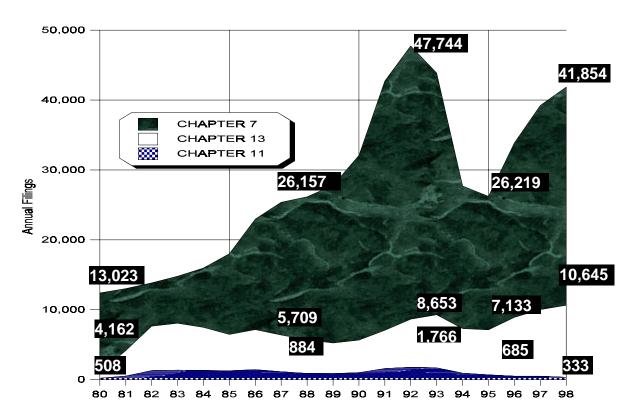


Exhibit 5

Los Angeles Division: 1980 - 1998

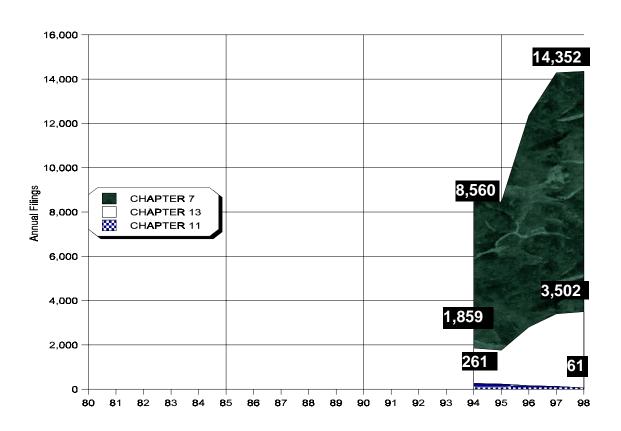


- The drop in filings from 1992 to 1993 reflects the extraction of the Northern Division, from the Los Angeles Division.
- ** The drop in filings from 1993 to 1994 reflects the extraction of the San Fernando Valley Division, from the Los Angeles Division.

Exhibit 6

Filings By Chapter

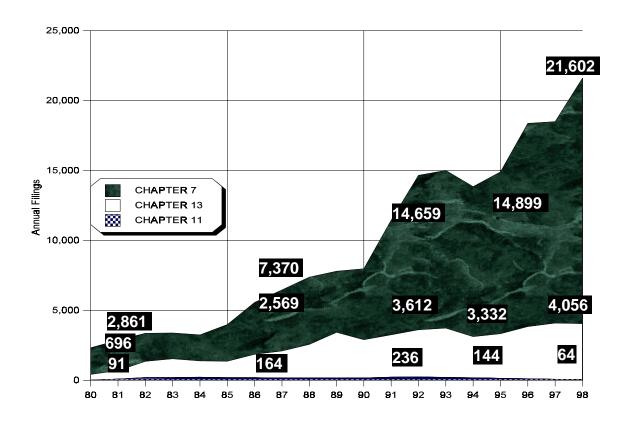
San Fernando Valley Division: 1980 - 1998



^{*} Prior to 1994, please see Exhibit 5.

Exhibit 7

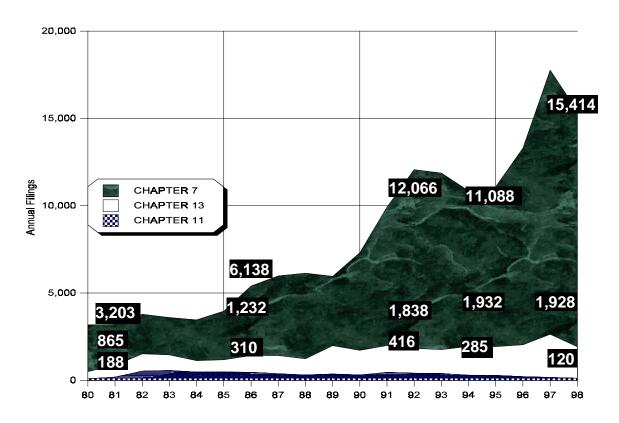
*Riverside Division: 1980 - 1998



^{*} In March 1997, 12 zip codes were reassigned from the Riverside Division to the Santa Ana Division. In April 1998, the 12 zip codes were returned to the Riverside Division.

Exhibit 8

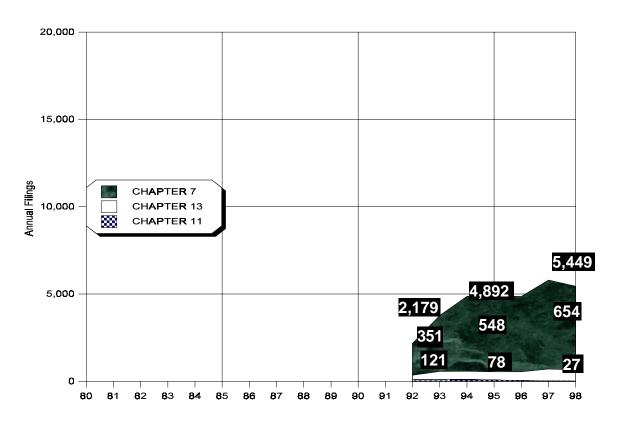
*Santa Ana Division: 1980 - 1998



^{*} In March 1997, 12 zip codes were reassigned from the Riverside Division to the Santa Ana Division. In April 1998, the 12 zip codes were returned to the Riverside Division.

Exhibit 9

Northern Division: 1980 - 1998



^{*} Division opened in June 1992, prior filings were in the Los Angeles Division.

Exhibit 10

Bankruptcy Filings and Percentage Change: 1980-1998

| Year | Ch 7 | %Chg | Chll | %Chg | ChI3 | %Chg | Total | %Chg |
|------|--------|--------|-----------|----------|------------|--------|---------|--------|
| | | (| CENTRAL I | DISTRICT | OF CALIFO | ORNIA | | - |
| 1980 | 17,905 | N/A | 317 | N/A | 1,962 | N/A | 20,184 | N/A |
| 1981 | 19,087 | 6.6% | 787 | 148.3% | 5,723 | 191.7% | 25,597 | 26.8% |
| 1982 | 20,985 | 9.9% | 2,022 | 156.9% | 10,528 | 84.0% | 33,535 | 31.0% |
| 1983 | 21,777 | 3.8% | 2,128 | 5.2% | 11,074 | 5.2% | 34,979 | 4.3% |
| 1984 | 22,669 | 4.1% | 2,003 | -5.9% | 10,001 | -9.7% | 34,673 | -0.9% |
| 1985 | 25,927 | 14.4% | 1,937 | -3.3% | 9,018 | -9.8% | 36,882 | 6.4% |
| 1986 | 33,943 | 30.9% | 2,082 | 7.5% | 10,445 | 15.8% | 46,470 | 26.0% |
| 1987 | 37,817 | 11.4% | 1,675 | -19.5% | 9,903 | -5.2% | 49,395 | 6.3% |
| 1988 | 39,665 | 4.9% | 1,358 | -18.9% | 9,510 | -4.0% | 50,533 | 2.3% |
| 1989 | 41,556 | 4.8% | 1,391 | 2.4% | 10,662 | 12.1% | 53,609 | 6.1% |
| 1990 | 47,370 | 14.0% | 1,478 | 6.3% | 10,281 | -3.6% | 59,129 | 10.3% |
| 1991 | 64,090 | 35.3% | 2,268 | 53.5% | 12,305 | 19.7% | 78,663 | 33.0% |
| 1992 | 76,648 | 19.6% | 2,539 | 11.9% | 14,454 | 17.5% | 93,641 | 19.0% |
| 1993 | 74,528 | -2.8% | 2,421 | -4.6% | 15,343 | 6.2% | 92,292 | -1.4% |
| 1994 | 65,828 | -11.7% | 1,792 | -26.0% | 14,808 | -3.5% | 82,428 | -10.7% |
| 1995 | 65,547 | -0.4% | 1,423 | -20.6% | 14,707 | -0.7% | 81,677 | -0.9% |
| 1996 | 82,760 | 26.3% | 1,026 | -27.9% | 18,144 | 23.4% | 101,930 | 24.8% |
| 1997 | 95,572 | 15.5% | 886 | -13.6% | 20,860 | 15.0% | 117,318 | 15.1% |
| 1998 | 98,671 | 3.2% | 605 | -31.7% | 20,785 | -0.4% | 120,061 | 2.3% |
| | | | LOS | ANGELES | DIVISION | | | |
| 1980 | 12,402 | N/A | 202 | N/A | 1,040 | N/A | 13,644 | N/A |
| 1981 | 13,023 | 5.0% | 508 | 151.5% | 4,162 | 300.2% | 17,693 | 29.7% |
| 1982 | 13,838 | 6.3% | 1,291 | 154.1% | 7,655 | 83.9% | 22,784 | 28.8% |
| 1983 | 14,795 | 6.9% | 1,361 | 5.4% | 8,074 | 5.5% | 24,230 | 6.3% |
| 1984 | 15,957 | 7.9% | 1,309 | -3.8% | 7,484 | -7.3% | 24,750 | 2.1% |
| 1985 | 18,018 | 12.9% | 1,263 | -3.5% | 6,473 | -13.5% | 25,754 | 4.1% |
| 1986 | 22,974 | 27.5% | 1,426 | 12.9% | 7,164 | 10.7% | 31,564 | 22.6% |
| 1987 | 25,374 | 10.4% | 1,125 | -21.1% | 6,392 | -10.8% | 32,891 | 4.2% |
| 1988 | 26,157 | 3.1% | 884 | -21.4% | 5,709 | -10.7% | 32,750 | -0.4% |
| 1989 | 27,797 | 6.3% | 867 | -1.9% | 5,247 | -8.1% | 33,911 | 3.5% |
| 1990 | 32,078 | 15.4% | 1,005 | 15.9% | 5,659 | 7.9% | 38,742 | 14.2% |
| 1991 | 42,723 | 33.2% | 1,583 | 57.5% | 7,063 | 24.8% | 51,369 | 32.6% |
| 1992 | 47,744 | 11.8% | 1,766 | 11.6% | 8,653 | 22.5% | 58,163 | 13.2% |
| 1993 | 43,875 | -8.1% | 1,693 | -4.1% | 9,281 | 7.3% | 54,849 | -5.7% |
| 1994 | 27,701 | -36.9% | 930 | -45.1% | 7,308 | -21.3% | 35,939 | -34.5% |
| 1995 | 26,219 | -5.4% | 685 | -26.3% | 7,133 | -2.4% | 34,037 | -5.3% |
| 1996 | 33,873 | 29.2% | 493 | -28.0% | 8,917 | 25.0% | 43,283 | 27.2% |
| 1997 | 39,217 | 15.8% | 486 | -1.4% | 10,018 | 12.3% | 49,721 | 14.9% |
| 1998 | 41,854 | 6.7% | 333 | -31.5% | 10,645 | 6.3% | 52,832 | 6.3% |
| | | | SAN FERN | | ALLEY DIVI | | | |
| 1994 | 8,560 | N/A | 261 | N/A | 1,859 | N/A | 10,680 | N/A |
| 1995 | 8,449 | -1.3% | 231 | -11.5% | 1,762 | -5.2% | 10,442 | -2.2% |
| 1996 | 12,360 | 46.3% | 159 | -31.2% | 2,808 | 59.4% | 15,327 | 46.8% |
| 1997 | 14,287 | 15.6% | 123 | -22.6% | 3,407 | 21.3% | 17,817 | 16.2% |
| 1998 | 14,352 | 0.5% | 61 | -50.4% | 3,502 | 2.8% | 17,915 | 0.6% |

Bankruptcy Filings and Percentage Change: 1980-1998 (Continued)

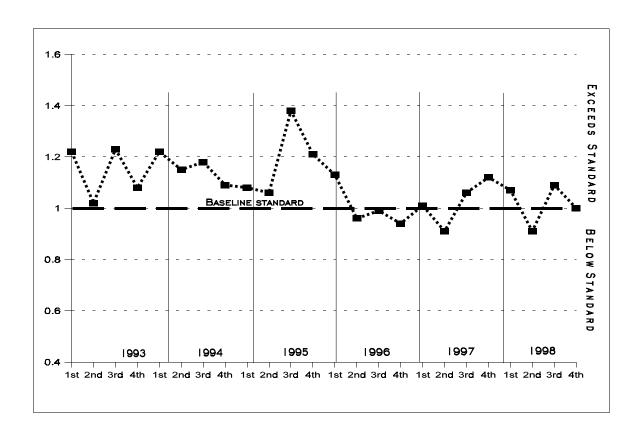
| Year | Ch 7 | %Chg | Chll | %Chg | Chl3 | %Chg | Total | %Chg |
|-------|--------------------|--------|------|---------|-----------------|--------|--------|--------|
| | RIVERSIDE DIVISION | | | | | | | |
| 1980 | 2,322 | N/A | 25 | N/A | 417 | N/A | 2,764 | N/A |
| 1981 | 2,861 | 23.2% | 91 | 264.0% | 696 | 66.9% | 3,648 | 32.0% |
| 1982 | 3,361 | 17.5% | 200 | 119.8% | 1,354 | 94.5% | 4,915 | 34.7% |
| 1983 | 3,382 | 0.6% | 202 | 1.0% | 1,540 | 13.7% | 5,124 | 4.3% |
| 1984 | 3,248 | -4.0% | 220 | 8.9% | 1,384 | -10.1% | 4,852 | -5.3% |
| 1985 | 3,983 | 22.6% | 194 | -11.8% | 1,363 | -1.5% | 5,540 | 14.2% |
| 1986 | 5,566 | 39.7% | 194 | 0.0% | 1,860 | 36.5% | 7,620 | 37.5% |
| 1987 | 6,463 | 16.1% | 166 | -14.4% | 2,091 | 12.4% | 8,720 | 14.4% |
| 1988 | 7,370 | 14.0% | 164 | -1.2% | 2,569 | 22.9% | 10,103 | 15.9% |
| 1989 | 7,802 | 5.9% | 162 | -1.2% | 3,428 | 33.4% | 11,392 | 12.8% |
| 1990 | 7,978 | 2.3% | 164 | 1.2% | 2,903 | -15.3% | 11,045 | -3.0% |
| 1991 | 11,449 | 43.5% | 228 | 39.0% | 3,249 | 11.9% | 14,926 | 35.1% |
| 1992 | 14,659 | 28.0% | 236 | 3.5% | 3,612 | 11.2% | 18,507 | 24.0% |
| 1993 | 15,003 | 2.3% | 213 | -9.7% | 3,734 | 3.4% | 18,950 | 2.4% |
| 1994 | 13,846 | -7.7% | 185 | -13.1% | 3,123 | -16.4% | 17,154 | -9.5% |
| 1995 | 14,899 | 7.6% | 144 | -22.2% | 3,332 | 6.7% | 18,375 | 7.1% |
| 1996 | 18,374 | 23.3% | 114 | -20.8% | 3,836 | 15.1% | 22,324 | 21.5% |
| 1997* | 18,492 | 0.6%% | 76 | -33.3% | 4,089 | 6.6%% | 22,657 | 1.5% |
| 1998 | 21,602 | 16.8% | 64 | -15.8% | 4,056 | -0.8% | 25,722 | 13.5% |
| | | | | ANA ATI | <u>DIVISION</u> | | | |
| 1980 | 3,181 | N/A | 90 | N/A | 505 | N/A | 3,776 | N/A |
| 1981 | 3,203 | 0.7% | 188 | 108.9% | 865 | 71.3% | 4,256 | 12.7% |
| 1982 | 3,786 | 18.2% | 531 | 182.4% | 1,519 | 75.6% | 5,836 | 37.1% |
| 1983 | 3,600 | -4.9% | 565 | 6.4% | 1,460 | -3.9% | 5,625 | -3.6% |
| 1984 | 3,464 | -3.8% | 474 | -16.1% | 1,133 | -22.4% | 5,071 | -9.8% |
| 1985 | 3,926 | 13.3% | 480 | 1.3% | 1,182 | 4.3% | 5,588 | 10.2% |
| 1986 | 5,403 | 37.6% | 462 | -3.8% | 1,421 | 20.2% | 7,286 | 30.4% |
| 1987 | 5,980 | 10.7% | 384 | -16.9% | 1,420 | -0.1% | 7,784 | 6.8% |
| 1988 | 6,138 | 2.6% | 310 | -19.3% | 1,232 | -13.2% | 7,680 | -1.3% |
| 1989 | 5,957 | -2.9% | 362 | 16.8% | 1,987 | 61.3% | 8,306 | 8.2% |
| 1990 | 7,314 | 22.8% | 309 | -14.6% | 1,719 | -13.5% | 9,342 | 12.5% |
| 1991 | 9,918 | 35.6% | 457 | 47.9% | 1,993 | 15.9% | 12,368 | 32.4% |
| 1992 | 12,066 | 21.7% | 416 | -9.0% | 1,838 | -7.8% | 14,320 | 15.8% |
| 1993 | 11,874 | -1.6% | 393 | -5.5% | 1,762 | -4.1% | 14,029 | -1.4% |
| 1994 | 10,851 | -8.6% | 300 | -23.7% | 1,943 | 10.3% | 13,094 | -6.7% |
| 1995 | 11,088 | 2.2% | 285 | -5.0% | 1,932 | -0.6% | 13,305 | 1.6% |
| 1996 | 13,292 | 19.9% | 213 | -25.3% | 2,034 | 5.3% | 15,539 | 16.8% |
| 1997* | 17,769 | 33.7% | 168 | -21.1% | 2,641 | 29.8% | 20,578 | 32.4% |
| 1998 | 15,414 | -13.3% | 120 | -28.6% | 1,928 | -27.0% | 17,462 | -15.1% |
| | | | | | DIVISION | | | |
| 1992 | 2,179 | N/A | 121 | N/A | 351 | N/A | 2,651 | N/A |
| 1993 | 3,776 | 73.3% | 122 | 0.8% | 566 | 61.3% | 4,464 | 68.4% |
| 1994 | 4,870 | 29.0% | 116 | -4.9% | 575 | 1.6% | 5,561 | 24.6% |
| 1995 | 4,892 | 0.5% | 78 | -32.8% | 548 | -4.7% | 5,518 | -0.8% |
| 1996 | 4,861 | -0.6% | 47 | -39.7% | 549 | 0.2% | 5,457 | -1.1% |
| 1997 | 5,807 | 19.5% | 33 | -29.8% | 705 | 28.4% | 6,545 | 19.9% |
| 1998 | 5,449 | -6.2% | 27 | -18.2% | 654 | -7.2% | 6,130 | -6.3% |

^{*} In March 1997, 12 zip codes were reassigned from the Riverside Division to the Santa Ana Division. In April 1998, 12 zip codes were returned to the Riverside Division.

Exhibit 11

Quarterly Closing Performance

Chapter 7 Cases: 1993 - 1998



^{*}Graph represents the ratio of case closed to case opened, adjusted for a 2 quarter closing lag.

Exhibit 12

Comparison of Cases Filed and Cases Closed: 1998 Central District of California

| Chapter | Total Filed | Total Closed | Difference | Ratio |
|---------|--------------------|---------------------|----------------|-------|
| | | DISTRI | СТ | |
| 07 | 98,671 | 104,066 | 5,395 | 1.05 |
| 11 | 605 | 945 | 340 | 1.56 |
| 12 | 2 | 3 | ı | 1.50 |
| 13 | 20,785 | 16,855 | -3,930 | 0.81 |
| Total | 120,063 | 121,871* | 1,808 | 1.02 |
| | | LOS ANGELES | DIVISION | |
| 07 | 41,854 | 43,594 | 1,740 | 1.04 |
| 11 | 333 | 415 | 82 | 1.25 |
| 12 | | 1 | 0 | 1.00 |
| 13 | 10,645 | 7,525 | -3,120 | 0.71 |
| Total | 52,833 | 51,535 | -1,298 | 0.98 |
| | | | | |
| _ | | RIVERSIDE D | IVISION | |
| 07 | 21,602 | 20,323 | -1,279 | 0.94 |
| 11 | 64 | 66 | 2 | 1.03 |
| 12 | 0 | 2 | 2 | n/a |
| 13 | 4,056 | 3,976 | -80 | 0.98 |
| Total | 25,722 | 24,367 | -1,355 | 0.95 |
| | | SANTA ANA [| DIVISION | |
| 07 | 15,414 | 18,607 | 3,193 | 1.21 |
| 11 | 120 | 233 | 113 | 1.94 |
| 12 | 0 | 0 | 0 | n/a |
| 13 | 1,928 | 2,049 | 121 | 1.06 |
| Total | 17,462 | 20,890 | 3,428 | 1.20 |
| | | NORTHERN I | DIVISION | |
| 07 | 5,449 | 6,294 | 845 | 1.16 |
| 11 | 27 | 44 | 17 | 1.63 |
| 12 | | 0 | ı | n/a |
| 13 | 654 | 652 | -2 | 1.00 |
| Total | 6,131 | 6,991* | 860 | 1.14 |
| | | | | |
| | | SAN FERNANDO VA | ALLEY DIVISION | |
| 07 | 14,352 | 15,248 | 896 | 1.06 |
| 11 | 61 | 187 | 126 | 3.07 |
| 12 | 0 | 0 | 0 | n/a |

-849

173

0.76

1.01

2,653

18,088

13

Total

3,502

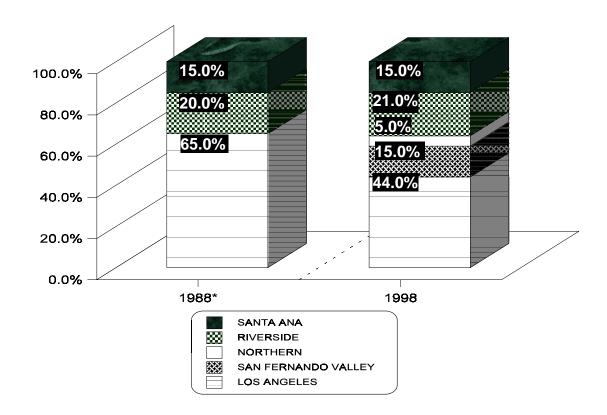
17,915

^{*} Includes closed Chapter 9 cases (1 by Santa Ana Division/1 by Northern Division)* Note: the San Fernando Valley and Northern Divisions did not exist in 1988 and their volume was included in the Los Angeles Division

Exhibit 13

Percent of District's Filings By Division

1988 vs. 1998



Note: the San Fernando Valley and Northern Divisions did not exist in 1988 and their volume was included in the Los Angeles Division.

Exhibit 14

CENTRAL DISTRICT OF CALIFORNIA Comparison of Bankruptcy Filings 1997 vs. 1998

| Chapter | 1997 | 1998 | % |
|---------|---------|---------|-------|
| | DISTR | ICT | |
| 07 | 95,572 | 98,671 | 3.2% |
| 11 | 886 | 605 | -31.7 |
| 13 | 20,860 | 20,785 | -0.4% |
| Total | 117,318 | 120,061 | 2.3% |

| LOS ANGELES DIVISION | | | | |
|----------------------|--------|--------|-------|--|
| 07 | 39,217 | 41,854 | 6.7% | |
| 11 | 486 | 333 | -31.5 | |
| 13 | 10,018 | 10,645 | 6.3% | |
| Total | 49,721 | 52,832 | 6.3% | |

| RIVERSIDE DIVISION* | | | | |
|---------------------|--------|--------|-------|--|
| 07 | 18,492 | 21,602 | 16.8% | |
| 11 | 76 | 64 | -15.8 | |
| 13 | 4,089 | 4,056 | -0.8% | |
| Total | 22,657 | 25,722 | 13.5% | |

| SANTA ANA DIVISION* | | | | |
|---------------------|--------|--------|-------|--|
| 07 | 17,769 | 15,414 | -13.3 | |
| 11 | 168 | 120 | -28.6 | |
| 13 | 2,641 | 1,928 | -27.0 | |
| Total | 20,578 | 17,462 | -15.1 | |

| NORTHERN DIVISION | | | | |
|-------------------|-------|-------|-------|--|
| 07 | 5,807 | 5,449 | -6.2% | |
| 11 | 33 | 27 | -18.2 | |
| 13 | 705 | 654 | -7.2% | |
| Total | 6,545 | 6,130 | -6.3% | |

| SAN FERNANDO VALLEY DIVISION | | | |
|------------------------------|--------|--------|-------|
| 07 | 14,287 | 14,352 | 0.5% |
| 11 | 123 | 61 | -50.4 |
| 13 | 3,407 | 3,502 | 2.8% |
| Total | 17,817 | 17,915 | 0.6% |

Exhibit 15

CENTRAL DISTRICT OF CALIFORNIA Comparison of Bankruptcy Closings 1997 vs. 1998

| Chapter | 1997 | 1998 | % |
|---------|---------|---------|-------|
| | DISTR | ICT | |
| 07 | 101,385 | 104,066 | 2.6% |
| 11 | 1,077 | 945 | -12.3 |
| 13 | 18,143 | 16,855 | -7.1% |
| Total | 120,605 | 121,866 | 1.0% |

| LOS ANGELES DIVISION | | | | |
|----------------------|--------|--------|-------|--|
| 07 | 42,251 | 43,594 | 3.2% | |
| 11 | 554 | 415 | -25.1 | |
| 13 | 9,503 | 7,525 | -20.8 | |
| Total | 52,308 | 51,534 | -1.5% | |

| RIVERSIDE DIVISION | | | | |
|--------------------|--------|--------|-------|--|
| 07 | 20,347 | 20,323 | -0.1% | |
| 11 | 99 | 66 | -33.3 | |
| 13 | 3,401 | 3,976 | 16.9% | |
| Total | 23,847 | 24,365 | 2.2% | |

| SANTA ANA DIVISION | | | | |
|--------------------|--------|--------|------|--|
| 07 | 17,786 | 18,607 | 4.6% | |
| 11 | 221 | 233 | 5.4% | |
| 13 | 1,943 | 2,049 | 5.5% | |
| Total | 19,950 | 20,889 | 4.7% | |

| NORTHERN DIVISION | | | | | | |
|-------------------|-------|-------|-------|--|--|--|
| 07 | 5,298 | 6,294 | 18.8% | | | |
| 11 | 42 | 44 | 4.8% | | | |
| 13 | 477 | 652 | 36.7% | | | |
| Total | 5,817 | 6,990 | 20.2% | | | |

| SAN FERNANDO VALLEY DIVISION | | | | | |
|------------------------------|--------|--------|-------|--|--|
| 07 | 15,703 | 15,248 | -2.9% | | |
| 11 | 161 | 187 | 16.1% | | |
| 13 | 2,819 | 2,653 | -5.9% | | |
| Total | 18,683 | 18,088 | -3.2% | | |

In March 1997, 12 zip codes were reassigned from the Riverside Division to the Santa Ana Division and returned in April 1998.

Exhibit 16

Comparison of Adversaries Filed and Adversaries Closed: 1994-1998 Central District of California

| Year | Filed | % chg | Closed | % chg | Ratio (Closings/Filings) | | | | |
|------------------------------|----------------------|--------|-----------|-------------|--------------------------|--|--|--|--|
| | | | DIST | RICT | | | | | |
| 1994 | 11,321 | 16.6% | 9,666 | 21.3% | 1.28 | | | | |
| 1995 | 8,249 | 9.2% | 13,277 | 37.4% | 1.61 | | | | |
| 1996 | 6,595 | -20.1% | 10,665 | -19.7% | 1.62 | | | | |
| 1997 | 7,022 | 6.5% | 7,841 | -26.5% | 1.12 | | | | |
| 1998 | 5,920 | -15.7% | 7,804 | 5% | 1.32 | | | | |
| | LOS ANGELES DIVISION | | | | | | | | |
| 1994 | 2,608 | -29.8% | 4,683 | -6.5% | 1.80 | | | | |
| 1995 | 4,881 | 87.2% | 6,752 | 44.2% | 1.38 | | | | |
| 1996 | 2,995 | -38.6% | 6,434 | -4.7% | 2.15 | | | | |
| 1997 | 3,032 | 1.2% | 3,729 | -42.0% | 1.23 | | | | |
| 1998 | 2,826 | -6.8% | 3,781 | 1.4% | 1.34 | | | | |
| | | | | | | | | | |
| | | I | RIVERSIDI | E DIVISION* | | | | | |
| 1994 | 1,969 | 55.7% | 1,913 | 210.1% | 0.97 | | | | |
| 1995 | 777 | -60.5% | 1,690 | -11.7% | 2.18 | | | | |
| 1996 | 1,079 | 38.9% | 1,119 | -33.8% | 1.04 | | | | |
| 1997 | 1,010 | -6.4% | 1,541 | 37.7% | 1.53 | | | | |
| 1998 | 842 | -16.6% | 866 | -43.8% | 1.03 | | | | |
| | | | SANTA AN | A DIVISION* | | | | | |
| 1994 | 1,560 | 25.0% | 1,536 | -28.4% | 0.98 | | | | |
| 1995 | 1,452 | -6.9% | 1,705 | 11.0% | 1.17 | | | | |
| 1996 | 1,261 | -13.2% | 1,530 | -10.3% | 1.21 | | | | |
| 1997 | 1,415 | 12.2% | 1,227 | -19.8% | 0.87 | | | | |
| 1998 | 921 | -34.9% | 1,439 | 17.3% | 1.56 | | | | |
| | | | NORTHER | N DIVISION | | | | | |
| 1994 | 303 | 18.4% | 353 | 77.4% | 1.17 | | | | |
| 1995 | 400 | 32.0% | 600 | 70.0% | 1.50 | | | | |
| 1996 | 385 | -3.8% | 359 | -40.2% | 0.93 | | | | |
| 1997 | 358 | -7.0% | 401 | 11.7% | 1.12 | | | | |
| 1998 | 333 | -7.0% | 448 | 11.7% | 1.35 | | | | |
| | | | | | | | | | |
| SAN FERNANDO VALLEY DIVISION | | | | | | | | | |
| 1994 | 1,117 | N/A | 1,181 | N/A | 1.06 | | | | |
| 1995 | 739 | -33.8% | 2,530 | 114.2% | 3.42 | | | | |
| 1996 | 878 | 18.8% | 1,223 | -51.7% | 1.39 | | | | |
| 1997 | 1,207 | 37.5% | 943 | -22.9% | 0.78 | | | | |
| 1998 | 998 | -17.3% | 1,270 | 34.7% | 1.27 | | | | |

^{*} In March 1997, 12 zip codes were reassigned from the Riverside Division to the Santa Ana Division and returned in April 1998.

Exhibit 17

| | Pending Caseload By Division: 1994-1998 | | | | | | | |
|----|---|-------|-------|----------------|----------|----------|--------|--------|
| | | | | | | Califori | | |
| YR | Ch 7 | % Chg | Ch 11 | % Chg | Ch 13 | % Chg | TOTAL* | % Chg |
| | 1 | | 1. | DIST | RICT | | | |
| 94 | 44,943 | -22.3 | 4,765 | -30.1 | 23,92 | 2.5% | 73,633 | -16.3% |
| 95 | 40,102 | -10.8 | 3,278 | -31.2 | 19,56 | -18.2% | 62,945 | -14.5% |
| 96 | 42,645 | 6.3% | 2,167 | -33.9 | 18,92 | -3.3% | 63,733 | 1.3% |
| 97 | 40,286 | -5.5% | 1,715 | -20.9 | 19,51 | 3.1% | 61,512 | -3.5% |
| 98 | 38,661 | -4.0% | 1,178 | -31.3 | 21,23 | 8.8% | 61,071 | -0.7% |
| | | | Los | Angel | es Divi | sion | | |
| 94 | 18,554 | -52.5 | 2,356 | -54.0 | 11,21 | -17.8% | 32,122 | -44.5% |
| 95 | 17,794 | -4.1% | 1,607 | -31.8 | 9,108 | -18.8% | 28,509 | -11.2% |
| 96 | 16,147 | -9.3% | 830 | -48.4 | 8,290 | -9.0% | 25,267 | -11.4% |
| 97 | 14,782 | -8.5% | 636 | -23.4 | 7,851 | -5.3% | 23,269 | -7.9% |
| 98 | 14,680 | -0.7% | 437 | -31.3 | 9,917 | 26.3% | 25,034 | 7.6% |
| | | | Ri | verside | e Divisi | on | | |
| 94 | 9,344 | 6.7% | 336 | 0.0% | 6,024 | -0.4% | 15,704 | 3.7% |
| 95 | 7,548 | -19.2 | 240 | -28.6 | 4,833 | -19.8% | 12,621 | -19.6% |
| 96 | 9,286 | 23.0 | 184 | -23.3 | 4,970 | 2.8% | 14,440 | 14.4% |
| 97 | 8,053 | -13.3 | 124 | -32.6 | 5,206 | 4.7% | 13,383 | -7.3% |
| 98 | 9,936 | 23.4 | 109 | -12.1 | 4,862 | -6.6% | 14,907 | 11.4% |
| | | | Sa | nta A n | a Divis | ion | | |
| 94 | 6,232 | -0.6% | 785 | -10.2 | 3,015 | 16.0% | 10,032 | 3.0% |
| 95 | 6,708 | 7.6% | 678 | -13.6 | 2,765 | -8.3% | 10,151 | 1.2% |
| 96 | 7,662 | 14.2 | 579 | -14.6 | 2,773 | 0.3% | 11,014 | 8.5% |
| 97 | 8,022 | 4.7% | 470 | -18.8 | 3,178 | 14.6% | 11,670 | 6.0% |
| 98 | 5,515 | -31.3 | 332 | -29.4 | 2,801 | -11.9% | 8,648 | -25.9% |
| | | 1 | N | orther | n Divisi | on | | |
| 94 | 2,827 | -24.3 | 303 | -37.8 | 739 | -29.5% | 3,869 | -26.6% |
| 95 | 2,472 | -12.6 | 206 | -32.0 | 754 | 2.0% | 3,432 | -11.3% |
| 96 | 2,761 | 11.7 | 160 | -22.3 | 755 | 0.1% | 3,676 | 7.1% |
| 97 | 3,380 | 22.4 | 121 | -24.4 | 944 | 25.0% | 4,445 | 20.9% |
| 98 | 2,668 | -21.1 | 97 | -19.8 | 862 | -8.7% | 3,627 | -18.4% |
| | San Fernando Valley Division | | | | | | | |
| 94 | 7,986 | n/a | 985 | n/a | 2,935 | n/a | 11,906 | n/a |
| 95 | 5,580 | -30.1 | 547 | -44.5 | 2,105 | -28.3% | 8,232 | -30.9% |
| 96 | 6,789 | 21.7 | 414 | -24.3 | 2,133 | 1.3% | 9,336 | 13.4% |
| 97 | 6,049 | -10.9 | 364 | -12.1 | 2,332 | 9.3% | 8,745 | -6.3% |
| 98 | 5,862 | -3.1% | 203 | -44.2 | 2,790 | 19.6% | 8,855 | 1.3% |

^{*} Does not include Chapter 9 and 12.

Appendix C - Clerk's Office Senior Staff

For additional information regarding this report or the Bankruptcy Court for the Central District of California, you may contact the senior staff of the Clerk's Office.

Executive Office

Jon D. Ceretto, Executive Officer/Clerk
David M. Grube, Chief Deputy - Administration
Michael E. Rotberg, Chief Deputy - Operations
Victoria McMurray, Assistant Chief Deputy - Operations

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Velma Clayter, Deputy-in-Charge Edward R. Roybal Federal Building 255 East Temple Street Los Angeles, CA 90012 (213) 894-6084

Riverside Division

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Santa Ana Division

Phyllis Presley, Deputy-in-Charge 411 West Fourth Street, Suite 2-209 Santa Ana, CA 92701-4593 (714) 338-5348

Northern Division

Kathleen Crosser, Deputy-in-Charge 1415 State Street Santa Barbara, CA 93101-2511 (805) 884-4876

San Fernando Valley Division

Paula Roe, Deputy-in-Charge 21041 Burbank Boulevard Woodland Hills, CA 91367-6603 (818) 587-2855

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